



CONTACTING THE STATE POLICE (110)

WHEN SHOULD YOU CALL?

CALL 110 IF:

- A person is in danger;
- A crime has just occurred;
- A road traffic accident has happened;
- Immediate police assistance is needed;
- Public order or safety is threatened



BE PREPARED TO ANSWER:

- What happened?
- Where did it happen?
- Who is calling?

Also:

- Answer the operator's questions;
- Do not end the call until instructed;
- Visit a police station if immediate assistance is not required



MAIN RESPONSIBILITIES OF THE STATE POLICE

- Ensure personal and public safety;
- Prevent and investigate crimes;
- Assist individuals, institutions and organisations;
- Enforce administrative and criminal measures within their authority



DUTIES OF POLICE OFFICERS

Police officers are required to:

- Respond to threats to safety;
- Prevent violations of law;
- Protect incident scenes;
- Assist victims;
- Notify relevant authorities



WRITTEN REPORT SUBMISSION

If a crime occurred earlier and immediate police involvement is not needed, a written report may be submitted

Reports may be submitted:

- At the nearest police station;
- Electronically (with secure e-signature);
- Through Latvija.lv;
- Via email to relevant institutions

OTHER WAYS TO CONTACT THE POLICE

MOBILE APPLICATION "MANA DROŠĪBA"

The application allows users to:

- Share location with emergency services;
- Report incidents;
- Provide information faster in emergencies



TRUST / ANONYMOUS REPORTING LINE

For urgent issues or to provide general information to law enforcement anonymously, call the Trust Line at +371 67075444

MAIN PRINCIPLE: IF IMMEDIATE POLICE ASSISTANCE IS NEEDED OR SAFETY IS THREATENED — CALL 110.